

**REPORT OF THE  
GOVERNMENT OPERATIONS AND AUDIT COMMITTEE  
2022**

**COMMITTEE MEMBERS**

**Representative Randy Gross, Chair  
Senator Kyle Schoenfish, Vice Chair**

**Representative Ernie Otten  
Representative Sue Peterson  
Representative Chris Karr  
Representative Linda Duba**

**Senator David Wheeler  
Senator Jean Hunhoff  
Senator Wayne Steinhauer  
Senator Reynold Nesiba**

## TABLE OF CONTENTS

	<u>Page</u>
Committee Responsibilities .....	
Committee Activity .....	
Performance Reports .....	
Specific Matters Pertaining to Various State Agencies.....	
Juvenile Corrections.....	
Audit Reports .....	
Appendix – Performance Indicators of the Agencies Reviewed by GOAC .....	
Department of Game, Fish, and Parks .....	
Department of Agriculture and Natural Resources .....	
Department of Transportation .....	
Department of Public Safety.....	
Department of Education .....	
Department of Tourism .....	
Governor’s Office of Economic Development .....	

## **Committee Responsibilities**

The Government Operations and Audit Committee was established by South Dakota Codified Law (SDCL) 2-6-2. The Committee is appointed at each regular session of the Legislature. The Committee consists of ten members, five members from the Senate appointed by the President Pro Tempore of the Senate, one of whom shall be a member of the Judiciary Committee and five members from the House appointed by the Speaker of the House, one of whom shall be a member of the Judiciary Committee.

The responsibilities of the Committee are:

- To inquire and review any phase of the operations and the fiscal affairs of any department, institution, board, or agency of the State.
- To examine records and vouchers, summon witnesses, examine expenditures and the general management of departments, as deemed necessary.
- Develop and implement a performance management review process to evaluate the efficiency and effectiveness of State agencies.
- Review limitations on use relating to the University Centers off-campus sites in Pierre, Rapid City, and Sioux Falls and make recommendations to the Legislature regarding these limitations.
- To make a detailed report to the Senate and House of Representatives and submit a copy of its report to the Appropriations Committee of each House of the Legislature at the next succeeding session of the Legislature or any special session of the Legislature upon request of the body.
- To review the following annual reports:
  - Single Audit Report of the State of South Dakota and separately issued agency audit reports
  - South Dakota 911 Coordination Board
  - South Dakota State Brand Board
  - South Dakota High School Activities Association
  - Obligation Recovery Center
  - Accountability report from the Technical Institutes
  - Annual reports from each Department administering funds received from the Building South Dakota program
  - Department of Corrections' semi-annual report on abuse and neglect in private placement facilities
  - Annual report from juvenile monitor

- Habitat Stamp Expenditure Report from Game, Fish and Parks
- Report of compiled authorizations to derive a direct benefit from a contract, as collected by the Bureau of Human Resources
- Report of compiled authorizations to derive a direct benefit from a State authority, board, or commission contract, as collected by the Auditor General
- Report and annual work plan of the State Board of Internal Control

## **Committee Activity**

### **Performance Reports**

Senate Bill 120, 2017 session, assigned the Government Operations and Audit Committee the responsibility to develop and implement a performance management review process. The process is a collaborative effort between the agencies and the Committee. When agencies appear every three years, it is an opportunity for the Committee to revise, add, delete, or accept as is existing agency performance measures. The agency has the mission or vision for the Department as well as the data to track progress and the Committee provides feedback for establishing key performance measures. House Bill 1110, 2020 session, instructed the Government Operations and Audit Committee to develop and provide to each State agency a standardized, uniform template that, beginning January 1, 2021, each agency is to use when presenting information to the Committee. Seven agencies appeared before the Committee and with feedback from the Committee developed the following performance measures.

#### Department of Game, Fish, and Parks

The Secretary of the Department of Game, Fish, and Parks explained their mission is to serve and connect people and families to the outdoors through effective management of the State's parks, fisheries, and wildlife resources. The Secretary described strategic plan goal one to provide outdoor recreational opportunities that optimize the quantity and quality of sustainable hunting, fishing, camping trapping, and other outdoor recreational opportunities. To ensure success, the following activities were identified:

- Activity A – Terrestrial habitat development and improvement in terms of acres.
- Activity B – Public access opportunities in terms of acres.
- Activity C – Trapping license metric in terms of annual participation.
- Activity D – Hunting and fishing license metric in terms of annual participation.
- Activity E – Camping units in terms of occupancy percent and visitation totals.

The Secretary described strategic plan goal two to serve as stewards of the State's outdoor resources. To ensure success the following activities were identified:

- Activity F – Proportion of camping units peak season versus shoulder season and capital project investment.

The Committee made several recommendations, such as using occupancy percentages instead of ratios, adjusting the capital projects funding level to include inflation, show capital projects funding level as a percentage of the overall park budget, and add language that defines what elements are made up of. The Committee approved the performance measures, subject to implementing the Committee recommendations.

#### Department of Agriculture and Natural Resources

The Secretary of the Department of Agriculture and Natural Resources explained their mission is to protect and preserve South Dakota's agriculture, environment, and natural resources through effective regulatory services, natural resource conservation, and financial and technical assistance. The Secretary described strategic plan goal one to protect and preserve South Dakota's agriculture, environment, and natural resources through effective regulatory services. To ensure success the following activities were identified:

- Activity A – Protect Public Health
- Activity B – Protect and preserve South Dakota's water resources
- Activity C – Protect and preserve South Dakota's lands

The Department's second goal is to protect and preserve South Dakota's agriculture, environment, and natural resources through financial assistance. To ensure success the following activities were identified:

- Activity A – Provide funding to protect and enhance water, wastewater, and solid waste infrastructure
- Activity B – Provide funding to protect and conserve natural resources

The Department's third goal is to protect and preserve South Dakota's agriculture, environment, and natural resources through technical assistance. To ensure success the following activities were identified:

- Activity A – Protect and preserve South Dakota's water resources
- Activity B – Protect and preserve South Dakota's trees and forests

The Department's fourth goal is to plan and execute a family friendly South Dakota State Fair focused on agriculture and youth events while maximizing the year-round use of the fairgrounds. To ensure success the following activities were identified:

- Activity A – Execute a successful State Fair
- Activity B – Year-round use of the fairgrounds

The Committee and the agency agreed to add a financial metric to the State Fair goal, add a metric that measures the known impairments in the State's rivers and lakes with a new target,

and change a target amount for goal one. Contingent upon making these changes, the Committee approved the Department's performance measures.

### Department of Tourism

The Deputy Secretary of the Department of Tourism explained their mission is to enhance the quality of life for all South Dakotans by strengthening our communities and their tourism economies, encouraging responsible stewardship of our destination, and creating meaningful experiences for all to enjoy. Their goal is to maximize South Dakota's visitor economy and to accomplish the goal the Department identified the following activities:

- Increase year over year tourism related jobs
- Increase year over year length of stay
- Increase year over year per person spend
- Increase year over year visitor spending
- Increase year over year state and local tax revenue
- Increase year over year tourism promotion tax revenue

The Committee asked the agency to provide targets to the measures and to develop metrics that tied what the Department is doing to the overall results being reported. The Committee passed a motion that the Department come back to a future meeting with changes requested by the Committee.

### Department of Education

The Secretary of the Department of Education explained some misunderstanding regarding approved performance measures and asked to defer the discussion to a future meeting date. The Committee Chair agreed to reschedule the Department's performance measures presentation.

### Department of Public Safety

The Secretary of the Department of Public Safety explained their mission is to keep South Dakota a safe place in which to live, work, visit and raise a family. The Department's first goal is to protect South Dakota citizens and visitors by promoting public safety through education, enforcement and example. To ensure success the Department plans to promote public safety through roadway safety enforcement and listed a number of measures to track their progress.

The Department's second goal is to protect South Dakota citizens and visitors by collaborating with state, local, and tribal entities and governments to prepare, respond, recover and mitigate emergencies and disasters. To ensure success the following activities were identified:

- Activity A – Coordinating prevention, preparedness, response, recovery and mitigation activities
- Activity B – Collaborating with local entities and organizations to enhance services and security measures

The Department's third goal is to protect South Dakota citizens and visitors through education and effective regulatory services. To ensure success the following activities were identified:

- Activity A – Providing educational opportunities that enhance public safety
- Activity B – Delivering effective regulatory services to protect the public

The Committee made several recommendations to clarify specific measures and approved the Department's performance measures contingent upon implementing those recommendations.

#### Governor's Office of Economic Development

The Partner Relations Director of the Governor's Office of Economic Development (GOED) described their mission to drive the economic development environment that ensures the next generation can succeed in South Dakota. The GOED's first goal is to engage with business, industry, and economic development partners. To ensure success the GOED identified the following measures:

- Conduct retention and expansion visits with existing South Dakota companies
- Conduct partner site visits
- Conduct business retention and expansion plan meetings with partners, or community site visits in Indian Country

The GOED's second goal is to facilitate the creation and retention of jobs as well as business expansions. To ensure success the GOED identified the following measures:

- Jobs created or retained
- Business projects facilitated

The GOED's third goal is to facilitate growth and capital expenditures expanding the tax base. To ensure success the GOED identified the following measures:

- Capital expenditures
- South Dakota's gross domestic product
- Annual gross domestic product growth
- Gross domestic product growth compared to nation
- Average private sector South Dakota annual wage
- Annual wage growth

The Committee approved the performance metrics.

## Department of Transportation

The Secretary of the Department of Transportation (DOT) described their mission to efficiently provide a safe and effective public transportation system. The DOT's first goal is to provide the best transportation system and assets. To maintain highway and bridge conditions and ensure success the DOT listed the following measures:

- Percent interstate pavements in good or excellent condition
- Percent of state highway pavements in good or excellent condition
- Percent of state bridges in good or fair condition

The DOT's second goal is to provide excellent services. To improve customer and contractor satisfaction of services provided the DOT listed the following measures:

- Customer satisfaction with overall delivery of services
- Satisfaction with winter maintenance
- Contractor's rating DOT staff performance as excellent or good

The DOT's third goal is everyone home safe every day. To improve safety on highways the DOT listed the following measures:

- Reduce the number of fatalities related to highway crashes
- Reduce the number of serious injuries related to highway crashes
- Reduce crashes involving DOT snowplows

To improve safety of workforce the DOT listed the following measures:

- Reduce state vehicles backing crashes
- Reduce state vehicle crashes
- Reduce employee lost time injuries

The DOT's fourth goal is to value all team members and to improve agency recruitment, retention and engagement. The DOT identified the following measures to ensure success:

- Increase retention of new employees
- Leaders clearly communicate agency goals and priorities
- Supervisors hold staff accountable for performing quality work

The Committee approved the performance measures.



## **Specific Matters Pertaining to Various State Agencies**

### Department of Corrections

The Committee invited the Secretary for the Department of Corrections in to go through the system operational review report completed by an independent consultant. She shared with the Committee the following concerns raised in the report:

- The lack of infrastructure in leadership roles.
- The need to align Correctional Services, including Correctional Healthcare and Correctional Behavioral Healthcare (also referred to as Clinical Services). These services are currently handled by other State agencies.
- Each individual institution was operating under their own operating measures.
- The need for improved training curriculum to better meet core competency requirements for operational, clinical services, and leadership positions.
- Facility overcrowding, lack of program space, no special needs housing, antiquated prison layouts, and complications for safe operations and programs.
- Facility understaffing.

The Committee asked whether the Department was following industry operational standards. The Secretary identified the various national accreditation organizations and stated they currently are not participating in any accreditation reviews. She would like to incorporate these standards into Department operations in the future.

The Committee asked the Secretary for her recommendations on building new prisons. She suggested one larger facility for multiple minimum populations may make the most sense. She added space issues are a real problem and that needs to be fixed first. They are repurposing space where they can.

The Committee asked if the additional funds allocated for pay increases was enough. The Secretary stated that over time the Department has fallen behind the market. She added that work is not done on salaries for correctional officers, and she will need to come back to the Legislature again to round out salaries in the future.

The Committee asked if there were minimum federal level staffing requirements. She stated there are no federal level staffing requirements, however there are recommended ratios across the corrections network. She added that the wardens at the facilities are well versed on staffing patterns, and she has no concerns.

The Committee asked if staffing levels were adequate for parole staff. The Secretary stated the staffing of the parole division was adequate now and she is proud of where the parole officers are at now and the work they are doing.

Committee members asked the Secretary to provide follow-up information at a future date and the Secretary agreed to report back to the Committee.

#### South Dakota State Brand Board

The Director of the South Dakota State Brand Board was present to provide the Committee the State Brand Board Annual Report and answer Committee questions. She reported that the State Brand Board receives no General Fund appropriations and operates entirely on funds from the brand registration program and the brand inspection program.

The annual report contained information on the number of livestock inspected during the calendar year, the fees collected, the number of holds, missing or stolen livestock, recovered strays, livestock investigations, and brand registration activity. The Director reported that 1,817,952 head of livestock were inspected in calendar year 2021, as compared to 1,614,384 inspected in calendar year 2020. The Director stated that brands are renewed every five years and the amount of brand renewal fees collected in 2020, a renewal year, was \$2,198,844. The Director reiterated that the Brand Board strives to keep expenses to a minimum and the inspection cost for 2021 was \$1.00 per head plus mileage. The Director reported the State Brand Board currently employs 11 full-time brand inspectors, 100 part-time local brand inspectors, and eight staff in the Pierre office. The Committee approved the State Brand Board's annual report.

#### Secretary of State

The Secretary of State appeared before the Committee to provide an update of the results of the 2022 primary election and to address Committee questions and concerns. He stated there was a 32% voter turnout for the June 7, 2022 primary election, compared to turnout percentages of 28% in 2020, 27% in 2018, 22% in 2016, 19% in 2014, and 20% in 2012. He informed the Committee that the deadline for voter registration will be October 24, 2022, the absentee voting period starts on September 23, 2022, and the general election will be held on November 8, 2022. He informed the Committee of election training for County election officials to be held on August 4, 2022 and on October 18 and 19, 2022.

The Committee asked the Secretary of State what the problems were in Minnehaha County during the primary election. The Secretary of State stated there were 19 split districts due to redistricting and some voters were handed the wrong ballot. He estimated 12 voters received the incorrect ballot. He stated this won't be a problem in the general election because there will only be one type of ballot. He suggested after future redistricting to match district and precinct lines to be in greater congruence with what the Legislature has done through redistricting. One member of the Committee suggested a task force be created after future redistricting to be better prepared.

The Committee asked for an explanation of the delay in reporting results in Lincoln County. The Secretary of State explained the reconciliation process between the tally sheets and the poll books and that this took extra time to verify the count.

The Committee asked if election laws needed to be improved and to describe the strengths and weaknesses of our election laws. The Secretary of State identified the following strengths:

- The use of paper ballots with marks on the sides to enhance security.
- Not allowing the absentee ballots to be received after the polls close.
- Not allowing the tabulating machines to be connected to the internet.
- Requiring photo identification.

The Secretary of State mentioned a weakness being the fact that humans work the polls and humans can make errors from time-to-time. He added that poll workers are paid between \$90 and \$150 per day and they work long days. The Secretary of State answered questions relating to election law enforcement, the use of drop boxes, poll worker training, the availability of poll workers, and post-election verification.

#### The Building South Dakota Programs (BSD)

The Director of Administration for the Governor's Office of Economic Development (GOED) provided an overview of the programs under the GOED. The Director explained the two primary purposes of the Economic Development Partnership Program (EDPP): 1) to help local economic development programs with training needs, and 2) to help local economic development programs recapitalize local revolving loan funds. No applications were received, and no awards were made from the EDPP during fiscal year 2022.

The Director provided an overview of the Local Infrastructure Improvement Program (LIIP). The program provides grants to assist in funding the construction and reconstruction of infrastructure for the purpose of serving economic development projects. The LIIP awarded four grants during fiscal year 2022 totaling \$1,713,379. The projected number of jobs created or retained was 82.

The Director provided an overview of the Reinvestment Payment Program (RPP). The program is available to assist companies in offsetting the upfront costs associated with relocating or expanding operations and/or upgrading equipment in South Dakota. This program allows for project owners to receive a reinvestment payment, not to exceed the sales and use tax paid on project costs, for new or expanded facilities with project costs in excess of \$20 million, or for equipment upgrades with project costs in excess of \$2 million. The RPP awarded sixteen grants during fiscal year 2022 totaling \$17,335,622. The projected number of jobs created or retained was 885.

The Director provided an overview of the South Dakota Jobs Grant Program (JGP). The program is available to assist companies in offsetting the upfront costs associated with relocating or

expanding operations and/or upgrading equipment in South Dakota. There were three JGP grants awarded during fiscal year 2022 totaling \$68,362. The projected number of jobs created or retained were 89.

The Executive Director of the South Dakota Housing Development Authority (SDHDA) was present to address the Committee regarding the South Dakota Housing Opportunity Fund (HOF). The SDHDA distributes HOF funds geographically throughout the State with 30% of the funds targeted for cities with a population of 50,000 or more and 70% of the funds targeted for the rest of the State. From the applications received in fiscal year 2022, 34 projects and programs were funded, which will assist 303 individuals and families. In fiscal year 2022, \$5,394,456 was awarded by SDHDA.

The Director of the Division of Career and Technical Education with the Department of Education (DOE) reviewed the Workforce Education Fund (WEF) Annual Report and provided an overview of the WEF. The 2018 Legislature passed Senate Bill 81, which limited the fund to providing grants for new and existing secondary career and technical education programs. She discussed the secondary career and technical education grants or workforce education grants, their requirements and provided a list of grants awarded, with six being awarded in 2022. The Committee asked how these projects are monitored. The Director stated that there are six regional specialists that work with the schools to monitor the projects. The Committee asked if data was available that evaluated the success of these grants. The Department did not currently have this information and the Committee suggested that this be prepared and provided in the future. The Committee will continue to monitor the outcomes of these programs in the future.

#### Obligation Recovery Center

House Bill 1228 was passed during the 2015 Legislative Session (codified in SDCL 1-55) and created the Obligation Recovery Center (Center) within the Bureau of Administration (BOA). The Center began operations on July 15, 2016. As required by law, the Deputy Commissioner of the BOA provided the annual reports of the activities of the Obligation Recovery Center. The Center has entered into memorandum of understanding with each agency that uses the Center to collect debt to ensure agency specific requirements are considered. He reported the hiring of a new management company in fiscal year 2021, Reliant Capital Solutions. Reliant also chose two new third party collection partners with the help of BOA. He reported debt recoveries of \$3,819,749 in fiscal year 2021, and \$2,978,752 recovered in fiscal year 2022. The Committee accepted the reports and will continue to review the activity of the Center on an annual basis.

#### Appraiser Certification Program

The Committee continued its review of the South Dakota Appraiser Certification Program (ACP) by issuing a subpoena to the former Director of the ACP. In accordance with SDCL 2-6-4.2, the Committee explained the Legislative purpose for the subpoena and passed a motion to issue

the subpoena, which was ratified by the Executive Board. A summary of what the Committee learned was included as an Appendix to the December 14, 2021 meeting [minutes](#).

### State Board of Internal Control

The Statewide Internal Control Officer with the Bureau of Finance and Management (BFM) presented the annual report of the State Board of Internal Control (SBIC) and provided the Committee an update on the activity of the SBIC. They presented highlights from the reporting period, which included:

- Ten subrecipient audits reviewed
- Implemented the Internal Control Framework to five agencies
- Updated Internal Control Training Materials

The SBIC plans to start working with the Department of Social Services, Department of Health, and the Department of Education in fiscal year 2023. The Committee had additional questions about federal compliance findings contained in subrecipient audit reports and the significance of those findings. The Statewide Internal Control Officer did not consider any of the findings to be significant and was satisfied with the corrective action plans for those findings. The Committee will monitor the State Board of Internal Control's activity on an annual basis.

### Board of Regents

#### *University Centers*

In accordance with South Dakota Codified Law 13-51-1.4, the Committee reviewed the annual accountability reports of Black Hills State University – Rapid City and the University of South Dakota – Sioux Falls.

The President of Black Hills State University described how Black Hills State University – Rapid City (BHSU-RC) described the efforts made to consolidate South Dakota State University nursing to the BHSU-RC facility. She provided a timeline of additions and renovations of the BHSU-RC facility for West River nursing.

The President of the University of South Dakota described the rebranding of the Community College for Sioux Falls to the University of South Dakota – Sioux Falls. She explained the vision to market under a single, established brand – USD Sioux Falls and to maximize space utilization and efficiency by:

- Consolidating existing Sioux Falls health sciences courses and programs
  - USD Nursing Sioux Falls
  - Masters of Social Work
  - Master of Public Health Sioux Falls Faculty
- Vacate nearly 20,000 square feet of leased space

- House new Certified Registered Nurse Anesthetist (CRNA) program
- Relocate existing Sioux Falls public outreach centers
  - Center for Prevention of Child Maltreatment
  - Center for Rural Health Improvement

The Committee plans to continue monitoring the financial condition of the University Centers.

#### *Compliance with SDCL 13-51-1.3*

The Executive Director of the Board of Regents advised that they are complying with the nine tenets laid out in SDCL 13-51-1.3.

The Committee will continue to monitor the Board's activities.

#### Department of Legislative Audit presented the GOAC Blue Book for fiscal year 2022

A State Government Audit Manager with the Department of Legislative Audit (DLA), presented the 2022 GOAC Other Fund Information by Agency book (GOAC Blue Book). The GOAC Blue Book is broken out by State agency and the Board of Regents and provides four years of cash basis information on each of the fund's revenue, expenses and cash balances. While the GOAC Blue Book does not identify funds available for appropriation, the information is useful for identifying funds that warrant a closer review. The Committee asked a number of questions about various funds and accepted the work completed by DLA.

#### Department of Legislative Audit research on pooled insurance arrangements

The Auditor General provided historical information regarding pooled insurance arrangements in South Dakota. He explained the initial Constitutional authorization as well as statutory changes over time to the laws that allow for pooling arrangements. He explained the two workers' compensation pooling arrangements that file audit reports with the Department of Legislative Audit:

- The South Dakota Municipal League Workers' Compensation Fund and
- The Associated School Boards Workers' Compensation Fund

The Auditor General also provided seven years of financial information pertaining to the above funds.

Committee members expressed concerns about the transparency of these funds and passed a motion to draft legislation which would require the above organizations to report annually to the Committee.

### Department of Social Services

The Committee invited the Department of Social Services in to provide an update on the hiring of a person to monitor the quality of care provided to youth. The Division Chief of the Division of Children and Family Services presented an update on the grievance monitor program. The Division Chief explained that Midwest Wellness Institute (MWI), based in Sioux Falls, was selected through a request for proposal process. A team from MWI has completed educational visits to all children and youth treatment facilities in accordance with the law. The first annual report to the Committee will be available after July 1, 2023. The Committee asked how the Department will monitor MWI in the future. The Division Chief advised that he has bi-weekly meetings with MWI to receive updates. The Committee plans to monitor the progress and review reports when available.

### South Dakota 9-1-1 Coordination Board

The Director of the Division of Criminal Justice Services for the Department of Public Safety presented the 9-1-1 Coordination Board Report, which is submitted each year. The Board primarily focused on the next phase of their Next Generation 9-1-1 project with the implementation of the National Emergency Number Association's i3 standard for geospatial call routing to provide more accurate call routing and location information.

The Board completed six onsite reviews of Public Safety Answering Points (PSAPs) and all were in compliance. The Board also reviewed and approved 74 annual financial reports submitted by counties and PSAPs.

The Committee accepted the 9-1-1 Annual Report and will monitor their activity on an annual basis.

### South Dakota Board of Technical Education Accountability Report

The Executive Director of the Board of Technical Education and the four Presidents from the technical colleges presented to the Committee. The Director reported on the system's enrollment, retention rate, and graduate placement. According to the system's fall 2022 enrollment report, unduplicated enrollment (full-time, part-time and dual-credit) at the four technical colleges increased by 106 students (7,134 students to 7,240).

The Director explained that the retention rate measures the number of students who enroll in an institution one fall and return to the institution the following fall. The retention rate for fall of 2021 was 74%. The Presidents described some of the challenges their campuses face with differing student populations.

The system's placement rate for 2021 was 98% (2,259). Among those graduates who identified themselves as "employed", 80.8% (1,826) are employed in South Dakota.

The Director thanked the Legislature for the additional instructor salary support funding and maintenance and repair funding. The Committee accepted the annual accountability report.

#### Family Support 360 Program

The Committee heard testimony from the Division of Developmental Disabilities with the Department of Human Services about the operations of the Family Support 360 program. They learned that there was an internal review completed for the program which identified certain items that were not in compliance with federal regulations. The Division was required as a result of the review to develop an action plan to implement recommendations for improvement to the program. The Committee received public testimony expressing concerns about the program and the many challenges the families face that are in the program. The families, working with Senator Kolbeck, developed a document of requested changes to remediate the Family Support 360 Program. The Committee passed a motion asking the Department of Human Services to implement the requested changes suggested by the families. These requested changes were then communicated to the Department of Human Services.

#### Department of Education – Civics Grants

The Director of the Division of Learning and Instruction and the Deputy Secretary of the Department of Education (DOE) reported on the \$900,000 civics grant funding approved during the 2021 Legislative Session. The Director stated the funding was at the request of Governor Noem for the purpose of strengthening history and civics education in South Dakota's K-12 schools. During the first round of applications for the history and civics grants, the DOE received sixteen applications and funded six. For the second round, the DOE received nine applications and funded three. The nine projects funded received \$95,000. Three school districts have completed their grants. She highlighted some of the ways districts are utilizing these funds, such as:

- Developing a new elective civics course.
- The purchase of "project citizen" and "we the people" for eighth and ninth graders.
- Students in the sixth and seventh grade participated in national history day and three of those students made it to the state national history day competition.
- Teachers plan to take a course at a South Dakota University to build knowledge on South Dakota history.
- Fifth, sixth, and seventh grade students took a trip to the Crazy Horse Memorial.
- Students will research a South Dakota "fallen hero" from World War II and present a eulogy at the soldier's gravesite in the Black Hills National Cemetery.

The Director stated that the six uncompleted grants will be extended for one additional year. Those uncompleted grants have been amended to include language attesting that all activities carried out under the amended agreements will be conducted in alignment with Executive Order 2022-02 (which opposes the teaching of inherently divisive concepts).



The Committee asked why some applications were denied. The Department explained those applications did not meet the required qualifications that were identified as part of the application process.

The Committee asked how the remaining \$805,000 would be allocated to the areas of focus for the history and civics initiative. The Director indicated it is not clear at this time how the remaining funds will be assigned.

The Committee asked if private schools are eligible for these grants. The Director stated the DOE would look into this question. The Committee plans to follow-up on the future school district civics grants.

#### Game, Fish and Parks annual report of habitat stamp revenue and expenditures

During the 2020 session, the Legislature authorized a habitat stamp fee on resident and nonresident hunting and fishing licenses. Revenue generated by the fee is to be used to enhance terrestrial habitat on public lands, provide additional access to private lands, and enhance aquatic habitat on public waters. The legislation requires the Department of Game, Fish and Parks to deliver an annual itemized expenditure report to the Committee. The Director of Administration presented the second annual report to the Committee. He provided information on the terrestrial habitat and access projects and the aquatic habitat and access projects completed during the reporting period totaling \$2,706,605. In addition, a map of the locations of these projects throughout the State was presented. The Department provided an explanation of the Conservation Enhancement Reserve Program (CREP). Landowners enrolled in the federal Conservation Reserve Program are eligible for payment under the State's CREP program. The Committee asked numerous questions about the CREP program, such as the cost of the program and hunter access to lands in the program. The Committee approved the report.

#### Game, Fish and Parks' response to Committee questions about aquatic invasive species

The Chair of the Committee sent a letter containing numerous questions regarding the Department's work to control aquatic invasive species in South Dakota. The Department appeared before the Committee and described their efforts to slow the spread of aquatic invasive species. The Department explained the outreach and education efforts to reinforce the message to boaters to clean, drain, and dry their boats after each use. The Committee expressed numerous concerns about the economic impacts zebra mussels will have in South Dakota and plans to continue to monitor the Department's efforts to control the spread.

#### Department of Human Services payments to Community Support Providers

The Director of the Division of Developmental Disabilities with the Department of Human Services provided information about the late Medicaid reimbursement payments to Community

Support Providers (CSP) in July 2022. She stated 13 of 20 CSPs were impacted by the late payment. The late payments were caused by staff illness and the need for staff to manually enter certain information into the Medicaid Management Information System. The Director stated policies have been revised to minimize the potential for this situation to happen again. The Committee asked what policies had been changed. The Director explained that three additional staff have been trained in the payment process. The Committee may revisit this topic if the concerns have not been addressed.

#### Department of Health's purchase of defibrillators

The Secretary of the Department of Health (DOH) provided information on the \$20 million investment into the Emergency Medical Services (EMS) system. This initiative included purchasing 345 LIFEPAK defibrillators used by EMS providers throughout South Dakota. The Secretary explained the LIFEPAK replacement initiative was part of the FY 2022 general bill amendment, using federal covid funding for the purchase. She stated that since the inception of the project, the DOH has had no intention of conducting a request for proposal (RFP) and advised that an RFP was not required by either State or federal law. The Committee asked if there was a downside to issuing an RFP. The Secretary explained that an RFP process can take more time and they were specifically replacing the old LIFEPAKs as requested by EMS providers. The DOH has moved forward with the purchase.

The Committee had additional questions about the useful life of the LIFEPAK defibrillators and asked the DOH and the vendor to appear a second time. Representatives from the company and the Department Secretary testified that the service and support warranty for the defibrillators was eight years. No additional concerns were raised by the Committee.

#### Conflicts of Interest

##### *Bureau of Human Resources*

The Committee reviewed the annual compilation of conflict of interest authorizations called for in House Bill (HB) 1064, passed during the 2015 Legislative Session. Under HB 1064 a governing body may authorize an officer or employee of a State agency to benefit from a contract if the contract is fair, reasonable, and not contrary to the public interest; these authorizations are required to be filed with the Commissioner of the Bureau of Human Resources and presented to the Committee annually. The Committee reviewed twelve approved authorizations (waivers) for the July 1, 2021 through June 30, 2022 reporting period. The Committee accepted the report and plans to review approved waivers annually.

##### *Auditor General*

The Auditor General provided information on the changes implemented in 2017 with the passage of House Bill 1170. This legislation defined what constitutes a conflict, narrowing it down to an interest in a contract or direct benefit from a contract. The Auditor General

reviewed the report on compiled authorizations to derive a direct benefit from a contract. He did not see any concerns when viewing from an auditor's perspective. The Committee approved the report and plans to review approved waivers annually.

#### GOAC Subcommittee on Performance Measures

At the October 27 and 28, 2021 GOAC meeting a Subcommittee on Performance Measures was formed to provide agencies guidance with their performance measures. The Subcommittee was comprised of Senators Wheeler (Chair) and Steinhauer, and Representatives Karr and Duba. On May 18, 2022, the Subcommittee met with the Department of Game, Fish, and Parks and the Department of Agriculture and Natural Resources. The Subcommittee members reviewed draft agency performance measures and provided constructive feedback to those agencies. Final Committee approval for their respective agency performance measures was received at the July and August 2022 Committee meetings.

#### **Juvenile Corrections**

The Committee is charged with the responsibility to review any findings of abuse or neglect of juveniles in a juvenile corrections facility.

Since the Star Academy was closed on April 8, 2016, there were no Juvenile Corrections Monitor reports to the Committee during the 2022 interim. Senate Bill 82, 2017 Session, required the Department of Corrections to compile a confidential report of all allegations of abuse and neglect of a juvenile under the jurisdiction of the Department of Corrections within privately contracted facilities. The Director of Juvenile Services presented the report for the time period from July 1, 2021 through June 30, 2022. Seventeen cases were reported to the Committee during the period. The Committee approved a motion to amend SDCL 26-11A-33.1 from a six-month juvenile corrections report to an annual report. This will be presented as a Committee bill during the 2023 Session. The Committee will continue to review these types of findings.

#### **Audit Reports**

##### South Dakota Single Audit Report for FY21

The Committee reviewed the South Dakota Single Audit Report and other separately issued audit reports for the fiscal year ended June 30, 2021.

Financial and compliance audits involve testing financial transactions of the State to determine that money is properly accounted for and expended in accordance with State and federal laws and regulations. All audits conducted of State agencies were consolidated and reported in the Single Audit Report. The Single Audit Report includes the Annual Comprehensive Financial Report for the State of South Dakota prepared by the Bureau of Finance and Management, a

schedule showing the federal awards administered by the State and related expenditures, and audit findings and recommendations issued by the Department of Legislative Audit.

The Single Audit Report was issued in accordance with auditing standards generally accepted in the United States of America, Government Auditing Standards issued by Comptroller General of the United States, U.S. Office of Management and Budget (OMB) Uniform Guidance, and South Dakota Codified Laws. A copy of this report may be obtained from the Department of Legislative Audit.

The Committee reviewed financial reporting, internal control and compliance deficiencies written on eleven State organizations, containing twenty recommendations for corrective action. Three recommendations related to compliance and/or internal control findings relating to federal laws and regulations; and seventeen recommendations related to inadequate internal control procedures over receipts, revenue collections, expenditures, and financial reporting.

The following represents the State agencies with audit findings and recommendations from fiscal years 2021 and 2020 and the implementation of fiscal year 2020 audit recommendations:

<u>State Agency</u>	Recommendations		
	Fiscal Year <u>2021</u>	Fiscal Year <u>2020</u>	Fiscal Year 2020 <u>Implemented</u>
Department of Revenue	3	2	1
Soybean Research & Promotion Council	1	1	0
South Dakota Corn Utilization Council	3	1	0
Bureau of Finance and Management	2	2	1
Economic Development Finance Authority	1	0	N/A
Department of Labor and Regulation	2	2	1
Department of Transportation	1	1	0
Board of Economic Development	0	1	1
Department of Health	1	0	N/A
South Dakota Public Broadcasting	3	0	N/A
South Dakota Wheat Commission	3	0	N/A

N/A This agency did not have any FY2020 audit recommendations.

The Committee had additional questions regarding the Coronavirus Relief Fund audit finding relating to ineffective internal controls over allowable costs. The Committee Chair sent a letter to the Commissioner of the Bureau of Finance and Management with Committee questions and the Commissioner provided answers to these questions. The Committee had additional questions regarding the Epidemiology and Laboratory Capacity for Infectious Diseases grant audit finding relating to ineffective internal controls over allowable costs and cash

management. The Committee Chair also sent a letter to the Cabinet Secretary of the Department of Health with Committee questions and the Secretary provided answers to these questions. The Department of Legislative Audit will follow-up on the audit findings and report back to the Committee regarding the implementation of the corrective action.

#### South Dakota High School Activities Association

The Executive Director of the South Dakota High School Activities Association (SDHSAA) reviewed the FY21 audit report with the Committee. The Director stated that FY21 saw a return to normal revenue flow from State and sub-state events as compared to FY20, when COVID-19 had a significant negative impact on revenues. He reported that there was one audit finding, and a clean opinion was issued by the auditors. The Committee approved the FY21 SDHSAA's annual report.

A handwritten signature in black ink, appearing to read "Randy Gross", is positioned above a horizontal line.

---

Representative Randy Gross, Chair  
Government Operations and Audit Committee

## Department of Game, Fish & Parks

**Agency's Mission Statement:** South Dakota Game, Fish and Parks serves and connects people and families to the outdoors through effective management of our state's parks, fisheries and wildlife resources.

Below are the goals, activities, and measures for the agency. Goals, activities, and measures need to be developed by the agency, in consultation with the Governor's Office, and agreed to by the Legislature (Government Operations and Audit Committee).

**Strategic Plan Goal 1: Provide Outdoor Recreational Opportunities - Optimize the quantity and quality of sustainable hunting, fishing, camping, trapping and other outdoor recreational opportunities.**



















**Habitat and Access Priority: Expand and create new partnerships with landowners and conservation groups and remain focused on improving existing aquatic and terrestrial habitat on private and public lands while seeking additional habitat acres. Furthermore, we will enhance South Dakota's strong outdoor heritage by providing additional public access to privately owned lands while continuously improving access to existing public lands.**

	Performance Measures			Historical Data Section						
	Trend	Status	Actual	Target						
					2017	2018	2019	2020	2021	
Activity A. Terrestrial Habitat Development & Improvement - Acres										
i. Continue growth of the Department's public lands habitat enhancement programs			86,313	>80,000	63,844	85,502	71,870	82,646	86,313	
ii. Continue growth of the Department's private lands habitat enhancement programs			78,147	>80,000	48,785	48,676	71,870	68,876	78,147	
Activity B. Public Access Opportunities - Acres										
i. Continue to increase public access opportunities to private lands			1,467,094	>1,500,000	1,406,201	1,438,749	1,441,911	1,437,569	1,467,094	
Activity C. Trapping License Metric - Annual Participation										
i. Continue growth of resident trapping participation			4,041	>4,000	3,083	3,294	3,533	3,587	4,041	
Activity D. Hunting & Fishing License Metric - Annual Participation										
i. Continue growth of resident hunting participation			157,738	>150,000	146,896	148,784	144,197	160,596	161,779	
ii. Continue growth of resident fishing participation			143,266	>145,000	145,409	138,560	131,382	157,373	143,752	
iii. Continue growth of nonresident hunting participation			114,271	>110,000	98,490	102,207	94,347	91,789	114,155	
iv. Continue growth of nonresident fishing participation			104,876	>90,000	84,231	81,117	74,456	94,262	104,876	
(Note: Lists of license types for resident & nonresident metrics provided on supplemental sheet)										
Activity E. Camping Units - Occupancy Percent and Visitation Totals										
i. Maintain resident camping participation levels			71%	>70%	71%	71%	72%	71%	71%	
ii. Maintain non resident camping participation levels			29%	<30%	29%	29%	28%	29%	29%	
iii. Maintain overall park and recreation area visitation			8,602,670	>7,500,000	6,788,195	6,432,688	6,279,458	8,278,652	8,602,670	

**Agency comments regarding the accomplishment of Goal 1: Trapping licenses are based on furbearer licenses sold. Trapping license is not required for a resident under the age of 18. Hunting license numbers are comprised of licenses that are sold over the counter or with no limit on the number that can be sold. Thus, these figures do not include big game licenses sold through a lottery process.**

Strategic Plan Goal 2: Serve as stewards of our state's outdoor resources - Maintain and improve our outdoor resources to ensure sustainability.

Asset Management Priority: Provide superior outdoor recreational experiences by showcasing South Dakota's natural landscapes and world class state park system while ensuring sustainability of the resource and actively recruit, retrain, and reactivate outdoor enthusiasts.

Activity F. Proportion of Camping Units Peak Season vs Shoulder Season & Capital Project Investment	Calendar Year					
	2017	2018	2019	2020	2021	2022
	93%	95%	95%	92%	91%	91%
i. Provide adequate access (occupancy rate) during "peak" camping season						
(May - September)						
ii. Increase camping participation (occupancy rate) during "shoulder/off" season						
(October-April)						
iii. Maintain Capital Development Spending % (spending as a % of budget)						

Agency comments regarding the accomplishment of Goal 2: Goal 2 includes more detailed tracking of "occupancy rates" for state park & recreation area camping. Still in progress, the new GoOutdoors system will allow for reporting of weekday vs weekend occupancy rates for the state parks system including peak camping season and the shoulder season.

South Dakota Department of Agriculture and Natural Resources

Agency's Mission Statement: To protect and preserve South Dakota's agriculture, environment, and natural resources through effective regulatory services, natural resource conservation, and financial and technical assistance.

Below are the goals, activities, and measures for the agency. Goals, activities, and measures need to be developed by the agency, in consultation with the Governor's Office, and agreed to by the Legislature (Government Operations and Audit Committee).

Goal 1: To protect and preserve South Dakota's agriculture, environment, and natural resources through effective regulatory services									
	Performance Measures				Historical Data Section				
	Trend	Status	FY22 Actual	Target	FY18	FY19	FY20	FY21	FY22
Activity A. Protect Public Health									
i. Percent of population with access to healthy, safe drinking water from reliable public water systems			98%	97%	100%	93%	97%	98%	98%
ii. Percent of South Dakota meeting state and federal required health based air quality levels			100%	100%	100%	100%	100%	100%	100%
iii. Percent of operations with air quality permits in compliance*			99.9%	99.0%	99.7%	99.6%	99.7%	99.9%	99.9%
iv. Percent of milk and milk product samples meeting required health and quality levels			85%	90%		91%	85%	86%	85%
Activity B. Protect and preserve South Dakota's water resources									
i. Percent of water resources protected from over appropriation and from overuse during times of drought			100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
ii. Percent of population with access to permitted, centralized wastewater treatment**			73%	70%	73%	73%	73%	73%	73%
iii. Percent of permitted surface water discharge facilities in compliance*			99%	99%	99%	99%	99%	99%	99%
iv. Percent of permitted Concentrated Animal Feeding Operations in compliance*			100.0%	100.0%	97.0%	99.0%	100.0%	99.0%	100.0%
Activity C. Protect and preserve South Dakota's lands									
i. Percent of counties** in South Dakota with access to regulated landfill services			100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
ii. Percent of permitted solid waste facilities in compliance*			100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
iii. Prevent pollution and conserve landfill space by recycling pesticide containers (# of 5-gallon or smaller containers collected)			232,630	210,000				213,200	232,630
iv. Percent of regulated mines in compliance*			97.0%	95.0%	97.0%	99.0%	99.0%	98.0%	97.0%
Agency comments regarding the accomplishment of Goal 1: *facilities are in compliance if no enforcement actions were required; **non-tribal									
Goal 2. To protect and preserve South Dakota's agriculture, environment, and natural resources through financial assistance									
	Performance Measures				Historical Data Section				
	Trend	Status	FY22 Actual	Target	FY18	FY19	FY20	FY21	FY22
Activity A. Provide funding to protect and enhance water, wastewater, and solid waste infrastructure									
i. Percent of population impacted by DANR water, wastewater, and solid waste funding*			87%	40%					87%
ii. Percent of applications awarded funding			99.5%	95.0%					99.5%
Activity B. Provide funding to protect and conserve natural resources									
i. Percent of conservation districts receiving natural resource conservation grants			37.68%	35.00%	37.68%	50.72%	44.93%	34.78%	37.68%
ii. Percent of natural resource conservation grant applications awarded funding			87.80%	85.00%	83.33%	92.98%	90.70%	94.74%	87.80%
iii. Return on investment for every \$1 of state natural resource conservation grant awarded			\$3.05	\$2.00	\$3.07	\$2.81	\$2.24	\$1.74	\$3.05
iv. Percent of county weed and pest boards receiving competitive grants to control noxious weeds			87.50%	80.00%	84.60%	84.60%	92.30%	100.00%	87.50%
Agency comments regarding the accomplishment of Goal 2: *FY22 reflects impact of \$600 million ARPA funding									
Goal 3. To protect and preserve South Dakota's agriculture, environment, and natural resources through technical assistance.									
	Performance Measures				Historical Data Section				
	Trend	Status	FY22 Actual	Target	FY18	FY19	FY20	FY21	FY22
Activity A. Protect and preserve South Dakota's water resources									
i. Number of counties with initial geology and ground water resources assessments completed			31	34					31
ii. Number of counties with currently active geologic mapping projects or aquifer investigations			20	17					20
iii. Number of the state's shallow aquifers that have been instrumented with monitoring sites to determine water quality trends			25	25					25
iv. Implement best management practices to reduce the amount of sediment entering waterbodies (tons reduced)			*	10,000	6,315	13,550	3,006	12,673	*



South Dakota Department of Agriculture and Natural Resources

v. Implement best management practices to reduce the amount of phosphorus entering waterbodies (lbs reduced)	<div></div>	*	25,000	<div></div>	23,887	31,469	15,645	42,689	*
vi. Implement best management practices to reduce the amount of nitrogen entering waterbodies (lbs reduced)	<div></div>	*	100,000	<div></div>	97,607	132,317	82,898	199,999	*
vii. Lake acreage supporting designated beneficial use	<div></div>	21.8%	50%	<div></div>	15.7%	15.7%	9.0%	9.0%	29.6%
viii. Stream miles supporting designated beneficial use	<div></div>	29.6%	50%	<div></div>	26.5%	26.5%	22.0%	22.0%	21.8%

Activity B. Protect and preserve South Dakota's trees and forests

i. Percent of population living in communities recognized by the Tree City USA program	<div></div>	55.00%	54.00%	<div></div>	53.08%	53.67%	54.23%	54.86%	55.00%
ii. Provide forestry management technical assistance (total number of engagements)	<div></div>	2,154	2,000	<div></div>	1,358	2,200	2,595	3,265	2,154
iii. Percent of communities with current urban forestry inventories	<div></div>	23.55%	25.00%	<div></div>	22.90%	23.23%	23.23%	22.90%	23.55%

Agency comments regarding the accomplishment of Goal 3: \*FY22 data not available until mid-November based on project reporting deadlines

Goal 4. To plan and execute a family friendly South Dakota State Fair focused on agriculture and youth events while maximizing the year-round use of the fairgrounds

	Performance Measures				Historical Data Section				
	Trend	Status	FY22 Actual	Target	FY18	FY19	FY20	FY21	FY22
Activity A. Execute a successful State Fair									
i. State Fair Attendance	<div><div></div></div>	<div><div></div></div>	181,459	200,000	211,843	217,231	205,172	107,992	181,459
ii. FFA and 4-H Entries	<div><div></div></div>	<div><div></div></div>	9,241	10,000	14,158	14,660	14,305	4,186	9,241
iii. Gross sales per attendee	<div><div></div></div>	<div><div></div></div>	\$14.26	\$14.00	\$11.25	\$11.27	\$12.88	\$11.98	\$14.26
Activity B. Year-round use of the fairgrounds									
i. Number of non-fair event days	<div><div></div></div>	<div><div></div></div>	269	225	254	231	304	177	269
ii. Revenue generated by non-fair activities	<div><div></div></div>	<div><div></div></div>	\$585,802	\$450,000	\$439,352	\$1,063,052	\$689,699	\$341,449	\$585,802
iii. Non-fair revenue percent of total revenue (fair + non-fair)	<div><div></div></div>	<div><div></div></div>	16.2%	25%	13.3%	23.5%	17.9%	17.7%	16.2%

Agency comments regarding the accomplishment of Goal 4: FY21 is the 2020 Fair (COVID)

Status Indicator:

- 2  = Green - the historical trend line indicates improved performance and the target has been met.
- 1  = Yellow - the historical trend line indicates improved performance, but the target has not been met.
- 0  = Red - the historical trend line does not indicate improved performance and the target has not been met.











**Agency's Mission Statement:** To efficiently provide a safe and effective public transportation system

Below are the goals, activities, and measures for the agency. Goals, activities, and measures need to be developed by the agency, in consultation with the Governor's Office, and agreed to by the Legislature (Government Operations and Audit Committee).







Agency comments regarding the accomplishment of Goal 1: Targets established for long term performance provide a tool in determining annual investment on pavements and bridges. Based on current funding levels we are projecting to fall below our targets in FY2032.

Agency comments regarding the accomplishment of Goal 2: The Department conducts formal external customer satisfaction surveys every two to three years. In the table above FY18 to FY20 are results from the 2018 survey. The Department has set a high target, in comparison DOT's in the United States North Central Region averaged a satisfaction of 38.8%

Goal 3: Everyone Home Safe Every Day						
Activity A. Improve safety on highways	Performance Measures			Historical Data Section		
	<u>Trend</u>	<u>Status</u>	<u>Actual</u>	<u>Target</u>		
					CY17	CY18
					CY19	CY20
					CY21	







i. Reduce the number of fatalities related to highway crashes			148	100	129	130	102	141	148
ii. Reduce the number of serious injuries related to highway crashes			622	400	649	570	520	548	622
a. Safety funds, in millions, invested in all public roads (Countermeasures such as shoulder and center line rumble strips, shoulder widening, signing, etc )			\$84.18	\$20.72	\$47.75	\$38.53	\$46.44	\$47.32	\$84.18
iii. Reduce crashes involving DOT snow plows (per 1M miles driven)			9.0	6.5	5.1	10.2	10.3	6.1	9.0
a. Increased use of blue lights on snow plows			79.3%	100%				6.6%	79.30%
b. Communicate awareness of plow drivers to suspend operations in poor conditions and media campaigns to educate public on safe driving practices									

#### Activity B. Improve safety of workforce

i. Reduce state vehicle backing crashes			17	24	42	33	26	25	17
a. Vehicle backing policies, require use of spotters, parking practices, and employee awareness									
ii. Reduce state vehicle crashes (per 1 million miles driven)			5.76	9.80	11.71	9.68	12.6	6.07	5.76
iii. Reduce employee lost time injuries (per 100 employees)			6.59	3.61	3.70	4.65	7.51	4.27	6.59
a. Statewide safety standards, safety meetings, education and training, evaluation of safety program									




Agency comments regarding the accomplishment of Goal 3: Highway safety targets are based on achieving the goal by 2024 and includes all traveled public roads, including state, county, township, tribal, and city streets. Some element of driver behavior is involved in over 90% of crashes which requires teamwork across multiple state and local agencies to improve highway safety.

#### Goal 4. Value All Team Members

	Performance Measures			Historical Data Section					
	Trend	Status	Actual	Target	FY17	FY18	FY19	FY20	FY21
Activity A. Improve agency recruitment, retention and engagement									
i. Increase retention of new employees			87.9%	90%				89.9%	91.2%
a. Onboarding, remote work, and flexible schedules									87.9%
ii. Leaders clearly communicate agency goals and priorities			4.71	4.57	4.33	4.33	4.48	4.48	4.71
a. Focus group meetings, employee meetings, Information Interchange, monthly reports, Strategic Plan									
iii. Supervisor hold staff accountable for performing quality work			4.81	4.92	4.69	4.69	4.66	4.66	4.81
a. Supervisor Forum, Leadership Development Program, Continuous Performance Communication									

Agency comments regarding the accomplishment of Goal 4: Twelve month retention data was not available in FY17 & FY18. BHR employee engagement scores are used to measure improvements in focus areas.

#### Status Indicator:

-  = Green - the historical trend line indicates improved performance and the target has been met.
-  = Yellow - the historical trend line indicates improved performance, but the target has not been met.
-  = Red - the historical trend line does not indicate improved performance and the target has not been met.

## DEPARTMENT OF PUBLIC SAFETY

Agency's Mission Statement: To keep South Dakota a safe place in which to live, work, visit and raise a family.

Below are the goals, activities, and measures for the agency. Goals, activities, and measures need to be developed by the agency, in consultation with the Governor's Office, and agreed to by the Legislature (Government Operations and Audit Committee).

### Goal 1: Protect South Dakota Citizens and visitors by promoting public safety through education, enforcement and example.

Activity A. Promoting public safety through roadway safety enforcement	Performance Measures				Historical Data Section				
	Trend	Status	Actual	Target	FY18	FY19	FY20	FY21	FY22
Activity A. Promoting public safety through roadway safety enforcement									
i. DUI enforcement (arrests)			1,858	2,000	2,389	2,242	1,776	1,804	1,858
ii. Warnings issued			96,478	85,000	100,553	86,638	67,296	82,003	96,478
- Percentage of warnings from hazardous moving violations			50.9%		51.7%	50.2%	51.3%	50.2%	50.9%
iii. Citations issued			62,969	55,000	64,399	56,067	45,679	55,820	62,969
- Percentage of citations from hazardous moving violations			41.1%		43.9%	43.1%	41.8%	41.7%	41.1%
- Percentage of citations from seatbelt violations			23.7%		19.4%	18.2%	16.2%	17.7%	23.7%
iv. Hours of Safety Education			3,178	3,400	3,567	4,744	2,201	1,007	3,178
v. Felony Drug Arrests			1,767	2,000	1,367	1,842	2,078	2,094	1,767
vi. Time spent on proactive law enforcement activities *			61%	65%				58.8%	61.0%
vii. Fatal traffic crashes			109	100	128	91	101	153	109
viii. Fatalities			122	100	152	103	113	167	122
- Percentage without seat belt			58.4%		64.4%	62.8%	63.4%	57.9%	58.4%
- Percentage alcohol related			33.6%		42.1%	37.9%	37.2%	34.1%	33.6%
- Percentage speed related			27.0%		29.6%	35.9%	29.2%	27.5%	27.0%

Agency comments regarding the accomplishments: HP strives to spend 65% of time on proactive law enforcement activities including stationary patrol, saturation patrols, DUI checkpoints and other traffic related operations. HP promotes public safety through education at schools, civic events, and large gatherings such as county and state fairs.

### Goal 2: Protect South Dakota Citizens and visitors by collaborating with state, local, and tribal entities and governments to prepare, respond, recover and mitigate emergencies and disasters.

	Performance Measures				Historical Data Section				
	Trend	Status	Actual	Target	FY18	FY19	FY20	FY21	FY22
Activity A. Coordinating prevention, preparedness, response, recovery and mitigation activities									
i. Total FEMA Disaster Dollars (millions)			118	150	163	163	198	103	118
ii. Mitigation projects funded to alleviate future property damage			112	152	45	91	200	203	112
iii. Fires Investigated by State Fire Marshal			74	60	69	61	53	63	74
iv. Wildland Fire Hazard Fuel Mitigation Projects Completed			91	70		35	58	74	91
v. Wildland Fire Prescribed Burn Plans Executed			5	50		75	76	25	5



























### Activity B. Collaborating with local entities and organizations to enhance services and security measures

i. School Safety Assessments Conducted			38	35				29	38
ii. Number of Applicants for Homeland Security Enhancements			208	175	210	170	178	197	208
- Percentage of applications funded			67%		49%	70%	72%	54%	67%
iii. Number of Victims of Crimes Served			15,676	15,583	11,956	14,430	15,279	14,916	15,676
iv. Percentage of Victims' Compensation Claims Approved			91.5%	80.0%	80.3%	79.3%	83.1%	80.1%	91.5%

Agency comments regarding the accomplishments:

DEPARTMENT OF PUBLIC SAFETY

**Goal 3: Protect South Dakota Citizens and visitors through education and effective regulatory services.**

Performance Measures					Historical Data Section				
Trend	Status	Actual	Target		FY18	FY19	FY20	FY21	FY22
Activity A. Providing educational opportunities that enhance public safety									
		2,039	1,750		1,706	1,723	1,196	1,520	2,039
		1,500	1,500		1,309	1,531	523	767	1,500
		1,525	1,235		1,372	1,125	1,403	1,452	1,525
		193	200		206	219	94	191	193
		968	1,000			884	351	740	968
Activity B. Delivering effective regulatory services to protect the public									
		201	200		212	181	101	189	201
		4,372	4,800		4,771	4,749	3,737	5,220	4,372
		93.9%	90.0%				99.0%	94.3%	93.9%
		214,813	203,000		196,733	163,658	169,997	214,420	214,813
		19.4%	20.0%		12.8%	11.5%	20.1%	29.1%	19.4%
		20.2	30			11.2	14.0	6.1	20.2
		96.0%	90.0%						96.0%
		96.8%	90.0%				97.9%	97.1%	96.8%

**Agency comments regarding the accomplishments:**





**Status Indicator:**

- = Green - the historical trend line indicates improved performance and the target has been met.
- = Yellow - the historical trend line indicates improved performance, but the target has not been met.
- = Red - the historical trend line does not indicate improved performance and the target has not been met.

## Department of Education 10/14/2022

**Agency's Mission Statement:** The Department of Education is dedicated to enhancing learning through leadership and service.

### Strategic Direction #1: Maximizing and Building Relationships

	Performance Measures				Historical Data Section				
	Trend*	Status*	Actual	Target	FY20*	FY21	FY22	FY23	FY24
1a - Increase the percent of accredited districts/schools participating in training on their accreditation process.			87%	100%	87%	93%	92%^		
1b- Eighty percent of Comprehensive School survey respondents felt the services provided by the DOE through their School Support Facilitator enabled the school to create or move their action plan forward.				80%	New	100%	100%		
2a: Increase the percent of students who are considered College and Career Ready, a measurement that reflects collaboration of the DOE, BOR, BOTE and/or DLR.			52%	60%	52%	57%	50%***		
2b: Accelerate the adoption and implementation of the Oceti Sakowin Essential Understandings and Standards in collaboration with DTR, tribes and schools.				100%	New	45%	NA		

**1a:** Accreditation reviews help to ensure consistency and quality across K-12 schools. Training prepares school leaders for the accreditation process and offers an opportunity for DOE to provide guidance and technical assistance. ^ In FY 2021, 26 of 28 schools up for accreditation review participated in training. In FY 2022, 11 of the 12 schools up for review participated in training.

**1b:** Comprehensive Schools are the lowest-performing schools in the state and face significant challenges. Through the federal Title I program, these schools receive additional support to improve outcomes for their students. School leaders are satisfied with the support they receive through the program.

**2a:** \*\*\*FY 2022 was the first year for using a new calculation of College and Career Ready. The measurement is aligned to the state's high school graduation requirements, and as schools adjust to reporting this new measure, we expect the percentage to rise. Students who graduate with any of the three Advanced Endorsement diplomas make up this measure; students who graduate with the Base diploma are not included. The Advanced Endorsement diplomas indicate a student has taken coursework to prepare them for certain postsecondary experiences or gives them experience in specific career areas.

**2b:** Data for this indicator was available for the first time due to the launch of a survey aimed at measuring schools' implementation of the Oceti Sakowin Essential Understandings and Standards (OSEUs). Forty-five percent of responding educators agreed or strongly agreed to the statement: "I have taught OSEU lesson plans in my classroom." The survey will be administered again in partnership with the Department of Tribal Relations in 2023-24 to measure progress.

Have not been reviewed by GOAC.



## Department of Education 10/14/2022

### Strategic Direction #2: Achieving Internal Effectiveness


Performance Measures					Historical Data Section				
Trend*	Status*	Actual	Target		FY20*	FY21	FY22	FY23	FY24
<div></div>		138	144		138	134	135		
<div></div>		1,224,342	3,605,116		1,224,342	4,406,922	4,354,756		
<div></div>		50%	75%		50%	54%	57%		
<div></div>		97%	98%		97%	85%	91%		
<div></div>		90	100		90	93	92		
<div></div>		100%	100%		100%	100%	100%		
<div></div>		100%	100%		100%	100%	100%		
<b>3 -</b> Expand the use of underutilized state-provided resources and shared services.					<b>3a-e:</b> DOE provides certain resources free of charge to schools and libraries; the aim of this measure is to increase usage of these resources that support teaching and learning. Nearly all of the resources (3a-e) met their target or saw increased usage for FY 2022. The Electronic Databases provided by the State Library (3b) continued to experience extremely high levels of usage. This is likely due to the explosion of online learning and increased access to digital resources throughout the pandemic. SD MyLife (3a) is a career and college planning system for students. Teacher effectiveness software (3c) is a tool that encompasses evaluation, collaboration, and professional development functions to support great teaching. SD-STARS system (3d) gives schools access to important longitudinal data and can be instrumental in supporting data-driven decisions at the local level. South Dakota SHARE-IT (3e) is the State Library's online system for initiating and tracking interlibrary loan between South Dakota libraries; it lost one participant in FY 2022.				
a - Number of districts using SD MyLife									
b - Number of views State Library Electronic Databases									
c - Percentage of districts using teacher effectiveness software									
d - Percentage of districts using SD-STARS reports									
e - Number of libraries participating in SD SHARE-IT									
4 - Complete and issue reports for all uncontested special education complaints within 60 days.					<b>Agency comments regarding the accomplishment of Strategic Direction #2:</b>				
5 - Accurately calculate and distribute state aid and receive zero audit findings from Department of Legislative Audit.									
					<b>4-5:</b> These two indicators (special education and finance) are central to DOE's function and require regular, timely action. DOE met its goals for both again this year.				

### Strategic Direction #3: Championing Excellence

Performance Measures					Historical Data Section				
Trend*	Status*	Actual	Target		FY20*	FY21	FY22	FY23	FY24
—		219/12	110/6		219/12	227/8	197/4		
✓		96%	85%		96%	99%	98%		
✓		0	30		0	6	6		
6 - Decrease the number of non-certified educators/administrators by 50%.					<b>6:</b> Certification demonstrates that educators and school administrators have the background needed to teach or lead in the roles they have been hired for. This measure includes two numbers: the first represents the number of non-certified teachers; the second represents non-certified administrators. FY 2022 saw a decrease in the number of non-certified teachers and non-certified administrators, following an increase in FY 2021. We are pleased to see those numbers moving in the right direction, especially since we know schools continue to struggle with labor shortages. DOE works with school leaders to identify individuals who are not properly certified and get them the education/training they need.				
7 - Eighty-five percent of participants attending state-sponsored trainings report the information presented was useful.									
8 - Increase the number of districts that adopt knowledge-rich curriculum aligned to state standards.									
<b>Agency comments regarding the accomplishment of Strategic Direction #3:</b>									
					<b>7:</b> This measure indicates our agency's success in providing training opportunities that are relevant and useful to the audience. DOE has exceeded the target significantly for three consecutive years.				
					<b>8:</b> DOE aims to support 30 school districts in developing and implementing competency-based instructional practices that recognize individual students' knowledge and abilities, are aligned to state standards, and result in deep learning. With disruptions and challenges related to the pandemic, it has been a challenge to recruit districts to participate, as schools have been focused on providing education during and after the pandemic.				




Have not been reviewed by GOAC.

Department of Education 10/14/2022

Strategic Direction #4: Cultivating a Professional Culture									
9 - Maintain an employee turnover rate that is not more than the state average. <a href="#">Agency comments regarding the accomplishment of Strategic Direction #4:</a>	Performance Measures			Historical Data Section					
	Trend*	Status*	Actual	Target	FY20	FY21	FY22	FY23	FY24
				< State avg	15.0%	12.6%	16.8%		
<p>9: DOE strives to be a place where people want to work, and we will continue to make efforts along those lines -- offering flexibility as appropriate, supporting professional development and continued learning, and engaging employees in meaningful work that makes the most of their skillset. In FY 2022, the agency turnover rate was similar to the state average (16.8% versus 16.2%). However, it was higher than FY 2021.</p> <p>State: 13.1%      State: 14.7%      State: 16.2%</p>									

\*FY 2020 reflects 6 months of data, Jan.1-June 30, 2020, which marks the start of using the above performance measurements. Exceptions are: #2a is data from school year 2019-20 Report Card; #6 is data from October 2019; #9 is data from BHR for full-year FY 2020. Subsequent years reflect full years of data.

Status Indicator:

-  = Green - the historical trend line indicates improved performance and the target has been met.
-  = Yellow - the historical trend line indicates improved performance, but the target has not been met.
-  = Red - the historical trend line does not indicate improved performance and the target has not been met.







Have not been reviewed by GOAC.






South Dakota Department of Tourism

**Agency's Mission Statement:** We enhance the quality of life for all South Dakotans by strengthening our communities and their tourism economies, encouraging responsible stewardship of our destination, and creating meaningful experiences for all to enjoy.

Below are the goals, activities, and measures for the agency. Goals, activities, and measures need to be developed by the agency, in consultation with the Governor's Office, and agreed to by the Legislature (Government Operations and Audit Committee).

Goal 1: Maximize South Dakota's Visitor Economy									
Performance Measures			Historical Data Section						
Trend	Status	Actual	Target	FY18	FY19	FY20	FY21	FY22	
<b>Activity A. What activities are you doing to accomplish Goal 1?</b>									
i. Increase YOY tourism related jobs		54,223		53,894	54,723	55,157	49,500	54,223	
ii. Increase YOY length of stay - NEW		2.24			2.03	2.07	2.31	2.24	
iii. Increase YOY per person spend - NEW		\$129.80			\$108.30	\$100.90	\$121.60	\$129.80	
iv. Increase YOY visitor spending (in billions)		\$4.40		\$3.88	\$3.98	\$4.09	\$3.40	\$4.40	
v. Increase YOY state and local tax revenue (in millions)		\$345		\$291	\$298	\$308	\$276	\$345	
vi. Increase YOY tourism promotion tax revenue (in millions)		\$12.60		\$12.78	\$13.32	\$12.93	\$12.10	\$18.05	
<b>Agency comments regarding the accomplishment of Goal 1:</b> Visitation reached 13.5 million in 2021, up from 2020 but down from Tourism's record year in 2019. However, these visitors spent \$4.4B in 2021, a record amount which extended across all industry sectors and to all regions of the state. This spending generated \$344M in state and local tax revenue and supported 54,223 jobs. While spending and tax revenue generated have fully recovered following the pandemic, tourism-related jobs are still working toward a recovery. A visitor satisfaction survey has not been completed since FY20 so was removed. Additionally, the economic impact goal was removed because it contains too many factors that are difficult to explain, including import leakage which is outside of our control. If all other indicators are increasing, economic impact should be increasing as well. Finally, total visitation was removed as a goal. Instead, the department is tracking length of stay and per person spend, which are better indicators of a more qualified and profitable visitor.									

Status Indicator:

-  = Green - the historical trend line indicates improved performance and the target has been met.
-  = Yellow - the historical trend line indicates improved performance, but the target has not been met.
-  = Red - the historical trend line does not indicate improved performance and the target has not been met.







Do not include GOAC revisions.

## Governor's Office of Economic Development

Agency's Mission Statement: GOED drives the economic development environment that ensures the next generation can succeed in South Dakota.





Below are the goals, activities, and measures for the agency. Goals, activities, and measures need to be developed by the agency, in consultation with the Governor's Office, and agreed to by the Legislature (Government Operations and Audit Committee).

### Goal 1: Engage with business, industry, and economic development partners.

	Performance Measures			Historical Data Section					
	Trend	Status	Actual	Target	2018	2019	2020	2021	2022
<b>Activity A. What activities are you doing to accomplish Goal 1?</b>									
Conduct retention and expansion visits with existing SD companies.			36	50	258	446	542	372	36
Conduct partner site visits.			89	100	254	203	232	72	89
Conduct BRE, partner, or community site visits in Indian Country			19	36	0	24	0	7	19











Agency comments regarding the accomplishment of Goal 1: A solid business retention and expansion (BRE) plan is essential to any economic development organization. Annual targets within this goal are going to vary as GOED seeks to remain nimble and engage with the business community at varying levels as economic conditions and other factors also change. Currently, GOED is only looking at conducting 50 BRE visits each year with a focus on those companies having the biggest impact on regions and the state as a whole. While all businesses are important, GOED continues to coach and encourage local economic development organizations (EDOs) to establish a robust BRE plan for the businesses in their communities/regions.

### Goal 2. Facilitate the creation and retention of jobs as well as business expansions.

	Performance Measures				Historical Data Section				
	Trend	Status	Actual	Target	2018	2019	2020	2021	2022
<b>Activity A. What activities are you doing to accomplish Goal 2?</b>									
Jobs created or retained			2,988	1,200	1,465	268	735	2,429	2,988
Business projects facilitated			37	40	43	20	55	28	37




Agency comments regarding the accomplishment of Goal 2: Being a facilitator and driver of job creation and business expansion will continue to be a core motivator for GOED.

### Goal 3. Facilitate growth and capital expenditures expanding the tax base.

Activity A. What activities are you doing to accomplish Goal 3?	Performance Measures			Historical Data Section					
	Trend	Status	Actual	Target	2018	2019	2020	2021	2022
Capital Expenditures (\$M)			\$ 2,011	\$ 1,000	\$ 1,792	\$ 505	\$ 2,273	\$ 887	\$ 2,011
South Dakota's GDP (\$B)			\$ 61.21	\$ 71.0	\$ 50.30	\$ 52.40	\$ 53.94	\$ 54.79	\$ 61.21
Annual GDP Growth (%)			11.71%	5.00%		4.18%	2.93%	1.57%	11.71%
GDP Growth Compared to Nation (p.p.)			1.65%	0.75%		-1.19%	-1.19%	3.82%	1.65%
Average Private Sector SD Annual Wage (\$)			\$ 51,787	\$ 60,000	\$ 42,354	\$ 43,705	\$ 45,350	\$ 49,501	\$ 51,787
Annual Wage Growth (%)			4.62%	5.00%		3.19%	3.76%	9.15%	4.62%

Agency comments regarding the accomplishment of Goal 3: In addition to the quantities measured in Goal 2, the real indicator is the quality of those jobs and projects. Large cap ex projects generate revenue for the state and local government both during construction and again during ongoing business operations. The average wages of those jobs aims to be greater than the median wage, thus bringing up the wage base as a whole.

#### Status Indicator:

-  = Green - the historical trend line indicates improved performance and the target has been met.
-  = Yellow - the historical trend line indicates improved performance, but the target has not been met.
-  = Red - the historical trend line does not indicate improved performance and the target has not been met.